

## SECOND SCHEDULE

*(Regulation 4)*

### STAR GRADING

#### **Five Star**

Spacious and luxurious accommodation throughout the establishment, matching best international standards. Impressive interior and exterior design with quality, attention to detail, comfort and style. Flawless service in its attention to guests' needs, without being intrusive. Knowledgeable, helpful and professional staff, service excellence assured.

#### **Four Star**

A degree of luxury as well as quality in the furniture, furnishings, decor and equipment. Well designed with coordinated furnishings and decor schemes. Excellent standard of service and attention to guest needs.

#### **Three Star**

Well decorated accommodation, with emphasis on comfort and convenience. Great quality in the overall standard of furnishings and service.

#### **Two Star**

Clean, safe and comfortable accommodation and surroundings in a well-maintained environment. Good quality in the overall standard of furnishings, meeting guest needs with a pleasant service.

#### **One Star**

Pleasant comforts of simple, clean and functional accommodation with an assured warm welcome. Maintenance, safety, cleanliness and comfort will be of an acceptable standard. Acceptable quality in the overall standard of furnishings and service.